

PRN: RGS000000XXXX
Project Title: Evaluation of perinatal telehealth maternity education and clinical support within the XXXX
Project Lead: XXXX XXXX
"This project has been approved by the XXXX Ethics Committee."

Appendix 7: Telehealth Lactation Consultancy service consumer interview questions.

1. You used the LCT Service to assist with breastfeeding. How did you feel about being offered help via telehealth?
2. Did your care through the Lactation Telehealth Service assist you to breastfeed successfully?
3. Do you feel that you breastfed longer because of your care through the LC service?
4. Do you think the LCT service helped you as much as if you were able to visit a LC in person?/ would you have preferred to attend an LC in person?
5. Do you have anything else you'd like to tell us about attending the LCT Service via telehealth?

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Appendix 8: Telehealth Lactation Consultant service staff interview questions

1. When you are caring for a woman with breastfeeding issues, do you feel that being able to offer her a referral to the LCT service helps with providing quality care?
2. How do you feel about referring breastfeeding issues to the LCT service?
3. Is there anything else you'd like to tell us about LCT being available via telehealth for the families that you care for?